DRAFT TSO COUNCIL MINUTES

August 23, 2023

- Present: Jerry Bunce, President;, Steve Denison, Tim Hay, Bryan Leyton, Sandi Medendorp, Alexa Munoz, Donna Oberembt, Jan Reha, Laura Stanley, Chris Steele, Barb Warburg, Ted Watts
- Staff: Lisa Corcoran, Operations Manager; Michael Kaptik, Dean of Student Life; Joe Belcher, Marketing

Guests: Jerry Harkleroad, Arlene LaTurner, Rawlee Ridgeway

Minutes: The Minutes of July 26, 2023 were approved as corrected

Reports from Staff:

Lisa Corcoran: Operations Manager

- 1. There is no ability to collect funds not related to classroom costs, but can transfer funds
- 2. The campus is closed if Friday is a holiday and does not open until Monday
- 3. Room 265 is the least scheduled lounge on the whole campus
- 4. Brad Huggins will attend the October meeting

Miscellaneous comments on Instructor Relations

- 1. There should be separate contracts with faculty
- 2. Osher considers instructors speakers and do not allow them to teach more than eight hours
 - a. Osher pays an honorarium about the 4th or 5th week
 - b. The classes are exactly presented
- 3. Instructors ae not valued by Bellevue College, and some instructors were frustrated and left without teaching
 - a. A specific example is Steve Gersman who is currently leading student discussion with one free lecture class for \$75 through Osher
 - b. Instructors tend to make proposals at the last minute to meet the deadline for information. College are not user friendly for instructors, and there does need to be a more congenial process
- 4. Arlene LaTurner commented that these topics of discussion are exactly the same topics of concern during the several years she served on the Council—and <u>nothing</u> has ever been done to resolve the issues

Joe Belcher: Marketing

- 1. The September 12 TELOS Event was advertised on *Facebook*, and the advertising plus distribution of 10,000 TELOS Course Schedules generated considerable interest. During mid to late July. 900 hundred of the course schedules went to a targeted demographic which included 150 students. This activity produced a volume of customer service calls from people who never take courses, and were different than the typical person registering
- 2. There will be a print rum each quarter. TELOS will offer two in-person classes starting in the Fall.
- 3. Liz is isolating to determine where marketing is headed: where to register for events on the TELOS page in the Community Connect section of the catalog and on the web page
- 4. Ted Watts was frustrated by the inability to contact Registration by phone primarily because the hours were inconvenient

Report from Office

<u>Treasurer</u>: Jan Reha Balance is \$8,000

Reports from Committees

<u>Events:</u> Steve Denison Meeting proposal is \$1,000 for holiday event

Curriculum: Andrea Smith-Clarke

- 1. Enrollment for Fall Quarter is 186
- 2. Enrollment is down, and there is still not a lot of variety

Communications: Sandi Medendorp

- 1. Seminar announcements have been sent
- 2. Notifications sent for Open House September 12

<u>New Business</u>

- 1. Deadline for course proposals for Winter Quarter are due on September 15
- 2. TELOS Course Schedules are available for distribution from Jerry Harkleroad

Adjournment: The meeting adjourned at 5:04 pm

Next Meeting: The next meeting is September 27, 2023 at 3:30 pm on Zoom

Submitted by Alexa Munoz, Secretary