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Description automatically generated with medium confidence**STUDENT SENATE**

Session I

**SR-01-06**

*Submitted by: Marita Bwalya*

*Sponsored by: Marie Lumière Kawele*

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**SENATE RESOLUTION SR-01-06: A Proposal to Implement Every Other Month Technical Checks in the Most Frequented Areas on Campus.**

**WHEREAS:** Bellevue College relies heavily on its Technology Service Desk to provide crucial support for various technical needs, including desktop computing, network connectivity, and printing; and,

**WHEREAS:** Technical resources across campus, such as computers and printing machines, frequently experience malfunctions, leading to disrupted classes, delayed assignments, and inconvenience for faculty and students.

**THEREFORE, BE IT RESOLVED BY THE ASSOCIATED STUDENT GOVERNMENT OF BELLEVUE COLLEGE**

**THAT:** The IT Service Desk should implement bimonthly maintenance checks (every other month) for the computers and printing machines most exposed to student use to promptly address technical issues and ensure consistent functionality; and,

**THAT:** A student user-friendly reporting system, utilizing QR codes or accessible links, should be established to streamline the process of reporting technical problems and facilitate quicker resolutions. This reporting system should be clearly communicated to students; and,

**THAT:** The reporting system will direct reports to the respective departments responsible for the areas or machines where the problem occurred, ensuring efficient communication and resolution; and,

**THAT:** A copy of this resolution shall be sent to the ASGBC Board of Directors, Sean Behl, ASGBC President; Sienna Jarrard, ASGBC Events Representative; Amy McCrory, ASG Advisor; and the IT Service Desk for immediate action.

**End**

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| **Sean Behl**  **ASG President** |  | **Rebecca Mbaka**  **Speaker of the Senate** |